



GROUP SWIM LESSONS POLICIES

Class Size:

Class sizes are intended to be small to allow each student to receive the most benefit from the class. The maximum number of participants in a class is 5. A class must meet the minimum number of 3 participants in order to be held. If a class does not meet the minimum to be held, efforts will be made to reschedule any participants that are currently registered in that class, or a refund will be issued. Additional classes may be scheduled during the session depending on the registration demands.

Class Cancellations:

If a lesson is cancelled due to weather, instructor illness, or pool closure, a single make-up lesson will be scheduled for the Saturday of that same week. If a lesson is going to be cancelled, participants will be notified by email. If no cancellation email is received, participants can expect the lesson to be held as scheduled, regardless of perceived weather conditions. No make-up lessons will be given to participants who miss lessons that are not cancelled by SafeGuard Aquatics.

Transfers:

Transfers may be made up until the 2nd day of classes. All transfers will be assessed a \$15 transfer fee.

Refunds:

Requests for a full refund must be made by email (lessons@safeguardaquatics.com) no later than the close of business on the Friday prior to the first day of class (Registration Deadline). A 50% refund will be available if notice is received after the Friday prior to the first day of class (Registration Deadline), but before the first class is held. A 25% refund will be available if notice is received after the first class is held, but before the second class is held. No refunds will be available after the second class of the session is held.
