

- Registration closes the Friday before the start of a session. No late registrations will be accepted.
 - The cost for Group Lessons is \$75 per swimmer per session for In-District Residents (\$85 per swimmer per session for Out-of-District Residents).
 - There are no evaluations required; however, there are age restrictions and prerequisites for each level. Before registering for a course, participants must read through the prerequisites for that level to ensure the participant meets the prerequisites for that level.
 - If a participant is unable to meet the prerequisite for a level on the first day, SGA will do our best to get the participant into the correct level. If the correct level is at capacity, a credit will be put on the participants account to use on another session. This credit can only be used for Group Lessons, no exceptions.
 - All participants must abide by the Pool Rules.
 - Participants must check-in by name with the Front Desk Attendant upon arrival at the facility. Program participants should not swipe their Membership Card when visiting the facility for program use. Participants should arrive 5-10 minutes before the start of Class.
 - The Front Desk Attendant can assist program participants with any questions upon check-in. Instructors will have 5 minutes after each class to answer any participant questions.
 - Class sizes are set to a maximum of 6-8 participants. A class must meet the minimum of 2 participants in order to be held. If a class does not meet the minimum participants, efforts will be made to reschedule any participant that is currently registered in that class, or a refund will be issued.
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CLASS CANCELLATIONS

- Classes may be cancelled or delayed by SGA due to weather, contamination, mechanical failure, instructor illness or facility incidents.
 - If a class is going to be cancelled, participants will be notified by email. If no cancellation email is received, participants can expect the lesson to be held as scheduled, regardless of perceived weather conditions.
 - Make-up sessions for Classes cancelled by SGA will be held on the Saturday following the cancelled Class at the same time of day as the original Class unless otherwise specified by the instructor.
 - If more than one Class is cancelled during the week, the second make up session will be held the Sunday following the cancelled Class. There will be no make-up sessions other than the Saturday and/or Sunday following the cancelled Class(es).
 - There are no make-up sessions for Classes missed by participants unless the Class is cancelled by SGA.
 - If a class is canceled within the first 15 minutes of the class time, the class will be rescheduled. If a class is canceled after the first 15 minutes, it is considered a completed lesson and will not be made up.
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REFUNDS

- Requests for a refund must be made by email no later than the close of business on the Friday prior to the first day of the session (registration deadline). A \$10 processing fee will be assessed on all refunds.
- A 50% refund will be issued if the cancellation notice is received by SGA after the Friday prior to the first day of class (registration deadline), but before the first class of the session is held. A \$10 processing fee will be assessed on all refunds.
- No refunds will be issued after the first day of the session.
- A 100% refund will be issued if an entire session is cancelled by SafeGuard Aquatics. There will be no processing fee for refunds due to sessions being cancelled by SGA.